

# MAY Newsletter

## UPCOMING EVENTS

### HEALTH & WELLBEING EVENT

Join us for our Practice Health & Wellbeing Event, hosted by our PCN Nurses, on 20 May, 10:00am–1:00pm, at The Baptist Church, Pier Avenue. Come along to meet local services and professionals, and find out what support is available in your area. Everyone is welcome.

### THE NHS APP

The NHS App lets you view your medical record, order medication, check results, and manage appointments. Need help setting it up? Please contact the surgery, and we can arrange a time for a team member to assist you.

### UNATTENDED APPOINTMENTS

During the month of April, 162 appointments were not attended, resulting in 185.26 hours of lost clinical time.

Please always ensure you contact us to cancel appointments, this can be done by text or calling us.

### PRACTICE PARTICIPATION GROUP

We welcome patients to join our Patient Participation Group (PPG) and help shape our services.

If you're interested, please contact us online or speak to our reception team at the front desk.

### PRACTICE SHUTDOWN

Please note the surgery will be closed from 12:00 on Tuesday 19th of May (all local surgeries affected). For emergencies, contact 111. We reopen at 8am on Wednesday 20th of May.

### VACCINATIONS

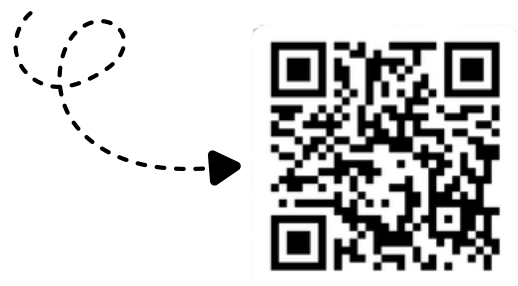
Spring Booster COVID vaccinations for housebound patients are being arranged by the Community Trust team, who will contact all eligible housebound patients directly.

If you are eligible but not housebound, please contact your local pharmacy for your vaccination.

### CHILDRENS VACCINATIONS

Please ensure your children's vaccinations are up to date. If you are unsure, please contact the surgery and we can check for you. If needed, we can also arrange for you to speak with one of our nurses.

### NHS FRIENDS AND FAMILY TEST



## PLEASE TAKE YOUR BLOOD PRESSURE IN RECEPTION WHILE YOU'RE WAITING FOR YOUR APPOINTMENT