

Patient Participation Group

East Lynne Medical Centre

3/5 Wellesley Road

Clacton-on-Sea

CO15 3PP

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East Lynne Medical Centre – Patient Participation Group Agenda – Thursday 19th October 2017 6:30pm

Ground Rules

- This meeting is not a forum for individual complaints and single issues
- We advocate open and honest communication and challenge between individuals.
- We will be flexible, listen, ask for help and support each other.
- We will demonstrate a commitment to delivering results, as a group.
- Silence indicates agreement – speak up, but always go through the chair.
- All views are valid and listened to.
- No phones or other disruptions.
- We will start and finish on time and stick to the agenda.

- **Welcome and apologies**
- **Pharmacy Talk from Imogen Whitt**
- **Minutes and Corrections from last meeting**
- **Surgery report from Karen Sadler, Managing Partner – CQC, Extended Hours update**
- **Chairman's report on matters including PPG Meeting in Weeley**
- **Any Other Business / Questions regarding PPG or surgery (time allowing)**
- **Close**

Thank you for attending.

An independent group of patients working in partnership with the surgery for the benefit of its patients and staff.